

Southend-on-Sea Borough Council

Report of Corporate Director for People
to

People Scrutiny Committee

On
13th October 2015

Agenda
Item No.

10

Report prepared by: Jenni Naish, Planning & Engagement
Manager

THIS IS A PRE- CABINET SCRUTINY ITEM

A Local Account of Adult Social Care Services in Southend 2014-15
Executive Councillor: Councillor Moyies
A Part 1 Public Agenda Item

1. Purpose of Report

- 1.1 To present a draft of the Local Account of Adult Social Care services in 2014-15, including priorities and plans for 2015-16. This is the fifth year of producing an annual report of this sort.
- 1.2 The Local Account aims to provide information about the quality and value of the social care services to the users of services and local people. It is the Council's self assessment of how it provided services during 2014/15 together with plans for the future which contribute to the overall health and wellbeing of the local community.

2. Recommendation

- 2.1 Members' views are sought on the attached draft Local Account 2014-15.
- 2.2 That Members note the draft Local Account as the Council's self-assessment for these services for the period covered.

3. Background

- 3.1 In the years leading up to 2010/11, an annual assessment of adult social care services was undertaken by the Regulator of adult social care services. The last annual assessment was carried out by the Care Quality commission (CQC) for the year 2009/10 where the Council was assessed as "performing well ... consistently delivering above the minimum requirements" and in two out of the seven areas assessed, achieving a rating of "excellent", the highest rating. This was the third year in succession in which adult social care services in Southend had improved.

3.2 Annual assessments by CQC have now ended. The Local Account is a self-assessment which summarises what Adult Social Services have done over the past year, how successful they have been delivered and what their future priorities are. The Adult Social Care Outcomes Framework (ASCOF) data for 2014-2015 will be published officially in December 2015. Performance information used within this draft of the local account is based on our self-assessment of our ASCOF data.

3.3 The intention of the Local Account is to promote transparency and enable local citizens to have a stronger voice in deciding how well services are doing and what Adult Social Care should be reporting on. The Local Account has now replaced the previous performance framework used to judge and rate our services by the national regulator, the Care Quality commission.

4. Other Options

4.1 No other options are presented

5. Reasons for Recommendation

5.1 The publication of the Local Account of adult social care services for 2014/15 ensures the continuity of information for the public about the performance of this service.

6. Corporate Implications

6.1 Contribution to Council's Vision & Corporate Priorities
HEALTHY – Continue to improve outcomes for vulnerable adults and older people
PROSPEROUS – Reduce inequalities and increase the life chances of people living in Southend.
EXCELLENT – Deliver strong, relevant and targeted services that meet the needs of our community.

6.2 Financial Implications
The cost of planning the production of future Local Accounts will be met within the existing resources for consultation on adult social care services. Any new costs arising from the Local Account for adult social care services for 2015/16 and future years will need to be considered as part of the relevant annual budget process for the Council.

6.3 Legal Implications
Publication of a Local Account of adult social care in 2014/15 is a requirement of the department of Health

6.4 People Implications
The Account demonstrates how increasingly our staff are working in a more integrated way with other public and voluntary organisations within Southend.

6.5 Property Implications
Not applicable

- 6.6 Consultation
Partners and commissioned service providers were consulted on the content of the draft local account.
- 6.7 Equalities and Diversity Implications
Policies for developing adult social care services are subject to equality impact analysis.
- 6.8 Risk Assessment
The Local Account of adult social care in 2014/15 is a report to which risk assessments were applied as part of the service planning.
- 6.9 Value for Money
Financial and performance information has been included within the Account as well as how well we are using our joint resources with health more effectively.
- 6.10 Community Safety Implications
Extracts from the annual safeguarding report are included within the Local Account in line with guidance from the Association of Directors of Adult Social services.
- 6.11 Environmental Impact
Not applicable
- 7. Background Papers**
None
- 8. Appendices**
- 8.1 Appendix: A Local Account of adult social care services in Southend 2014/15